

Tel: 410-543-1616

Dear New Patient and Family:

Congratulations on becoming a new member of the Chesapeake Pediatric family! We are excited to have you with us and look forward to providing you with efficient, up-to-date pediatric care for many years to come. This letter will provide you with information regarding our staff, locations, hours of operation and other information we feel is important for you to know.

Staff:

We have five physicians and one nurse practitioners on staff:

William Taylor, M.D.

Andras Kovacs, M.D.

Mohan Thummalapalli, M.D.

Lisa Tayman, CRNP
Nicole Merritt, D.O.
Mithila Jegathesan, M.D.

Location & Hours:

We have office locations in both Salisbury and Berlin to service our patients:

Chesapeake Pediatrics (Salisbury, MD) Chesapeake Pediatrics (Berlin, MD)

106 Milford Street, Suite 201 29 Broad Street, Suite 201

Salisbury, MD 21804 Berlin, MD 21811

Salisbury office hours:

Monday – Friday

8:00 am - 5:00 pm

Berlin office hours:

Monday - Friday

8:00 am - 5:00 pm

Saturdays (for sick and urgent visits) 8:00 am to 11:00 am

How to Schedule an Appointment:

To schedule an appointment, you may do one of the following:

1. Call 410-543-1616 anytime Monday through Friday between 7:00 am to 5:00 pm or you may call on Saturdays anytime between 8:00 am to 11:00 am

Chesapeake Pediatric & Adolescent Associates P.A. 106 Milford Street, Suite 201 Salisbury, MD 21804 29 Broad Street, Suite 201 Berlin, MD 21811

Tel: 410-543-1616 · Fax: 410-543-8497 · www.chesapeakepeds.com

- 2. Text to 443-523-0532 for an appointment request Monday to Friday from 8 am to 5 pm 3. Visit our website (www.chesapeakepeds.com) for online booking. Please understand that Practice Fusion's scheduling page doesn't accept DOB younger than 18 years of age. Please enter DOB accordingly even if that is not the right information. We are currently working on this problem with Practice Fusion.
- *After texting or booking online, our staff will contact you to finalize your appointment.

If you have a problem after hours, call the office number 410-543-1616 and our answering service will page the physician on call. If you haven't received a call back from a physician within 30 minutes, please call the answering service again.

Prescription & Referrals

We provide prescription refills with 48 hours advanced notice. We ask that you contact your pharmacy first to request a refill for your medication. For referrals, please allow 48-72 hours. Our referral specialist will contact you when the referral is complete, either by letter or phone.

<u>Information regarding your child's care to take into consideration.</u>

We believe that as your child primary care provider, we are uniquely equipped to deliver the best care to your children. Therefore, we prefer to see you at our office instead of going to an urgent care center or minute clinics during our regular office hours. We do not discourage using the Emergency Room (ER) for true emergencies, however, please note that using the ER is not ideal for many common pediatric problems (ear pain, cold, etc.) as the ER staff may lack training on up-to-date pediatric guidelines.

Website, Facebook and Email

Please visit our website at www.chesapeakepeds.com,

Please visit our Facebook page at https://www.facebook.com/chesapeakepeds/

You can also reach our office and billing management staff by email at:

office@chesapeakepeds.com

billing@chesapeakepeds.com

Thank you for choosing Chesapeake Pediatrics as your child's primary care provider! We look forward to be your trusted ally in the wonderful experience of raising a family.

From,

The Staff and Physicians of Chesapeake Pediatrics